**WBCIR:14905**

I am writing to you under the Freedom of Information Act 2000 to request information concerning the types of software and applications that may be in use in your organisation.

Please can you provide the information requested in the table below:

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Type of Application | SupplierName | Software Name & version / release | Contract Expiry Date | Contract extensions available, if any? | Contract Value | Annual Fees (Software Support and Maintenance, or SaaS) | Hosting (customer (on premise or cloud) or supplier) |
| Finance (Ledgers) |  Unit 4 |  Business World On 7 |  31/10/2022 | y |  £472,505.00 |  £85,931.91 | Customer CloudHosted |
| Financial Budgeting & Forecasting | Unit 4 |  Business World On 7 | 31/10/2022 | y | £472,505.00 |  £85,931.91 | Customer CloudHosted |
| Financial Document Management |  Unit 4 |   Business World On 7 |  31/10/2022 | y |  £472,505.00 |   £85,931.91 | Customer CloudHosted |
| Supplier Invoice Processing |  Unit 4 |   Business World On 7 |  31/10/2022 | y |  £472,505.00 |   £85,931.91 | Customer CloudHosted |
| Secure Cheque Printing |  Version One | Troy Printer |  24/11/2022 | y |   |  £652.31 | On premise |
| Income Management (Cash Receipting) | Unit 4 |  Business World On 7 Income Manager | 31/03/2022 | y |  | £22,857.00 | Customer CloudHosted |
| Procurement (POs & Reqs) | Unit 4 |  Business World On 7 | 31/10/2022 | y | £472,505.00 |  £85,931.91 | Customer CloudHosted |
| Sourcing, Tenders, Contracts,  | TET Ltd | ProContract | 31/10/2024 | 36 Months | £77,000.00 | £12,800.00 | Supplier hosted |
| Catalogues / Marketplace  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| Payroll / Payroll Service |  Unit 4 |   Business World On 7 |  31/10/2022 | y |  £472,505.00 |   £85,931.91 | Customer CloudHosted |
| HR |  Unit 4 |   Business World On 7 |  31/10/2022 | y |  £472,505.00 |   £85,931.91 | Customer CloudHosted |
| Performance Management (HR / appraisals) | Unit 4 |  Business World On 7 | 31/10/2022 | y | £472,505.00 |  £85,931.91 | Customer CloudHosted |
| Employee Expenses | Unit 4 |  Business World On 7 | 31/10/2022 | y | £472,505.00 |  £85,931.91 | Customer CloudHosted |
| Reporting / Analytics / Business Intelligence / Data Warehouse/ Data Pool | Northgate | Business Objects | 30/06/2022 |  |  | £6,171.10 | Customer Cloud Hosted |
| CRM (Client Relationship Management) | Microsoft | Dynamics | 31/03/2024 | Y | £64,285.68 | £45,943.68 | Supplier Cloud hosted |
| BACS payments |  Bottomline Technology |  PT-X |  31/07/2022 | Y |  £39,796.56 |  £28,624.58 | Supplier Cloud Hosted |
| Field Services (Works Order Management) | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Access Control Systems | Asset ID | Net2 Access Control |  |  |  |  | Customer OnPremise - Virtual |
| Artificial Intelligence / Machine Learning / Robotics | None |  |  |  |  |  |  |
| Legal and Legal Forms | DPS Software Ltd | DPS Spitfire | 31/03/2022 | y | £81,750.00 | £37,000.00 | Supplier Hosted |
| Social Care (Adults and Children) | On Contract Register |  |  |  |  |  |  |
| Schools Information Management System | On Contract Register |  |  |  |  |  |  |
| Ticketing Solution (if any) | It is not clear what is meant by this |  |  |  |  |  |  |
| IT Outsource Provider (if any) | None |  |  |  |  |  |  |

In addition, please provide your organisation’s

1. Contract Register - [Contracts register (due-north.com)](https://procontract.due-north.com/ContractsRegister/Index?p=679bb2ba-7898-4a4c-b4e3-c8eb6a07a3dc&v=1&applyFilter=True)
2. Overall non-staff spend and
3. Software spend: Available on contract register
4. Number of staff / employees (FTEs)? Feb 2022 = 1410 Headcount employees