**WBCIR:15255**

**1. How many adults receiving support have a direct payment within your local authority?**

328 Direct Payments, 44 Individual Service Funds, 94 Adult Carer Direct Payments – Total 466

**2. How many children do you support that have a direct payment within your local authority?**
197 (Childrens 21-22)

**3. How many of your direct payment recipients require extra support with the administration of their direct payments?**
15

**4.
a) Do you provide or commission a service that manages or supports your direct payment users with the administration of their direct payment, doing such tasks as Paying invoices for care or returning documents to the local authority on behalf of the direct payment user?** No
**b) Who is this provider of this service within your local authority?** N/A
**c) Please provide the specification for the contract that is currently in place for this service or outline what the main duties of the service provider are**? N/A
**d) What is the annual cost of the service currently on place?** N/A
**e) When does your contract with your current provider end?** N/A

**5.
a) Do you provide or commission a service to provide information and signposting support for your direct payment users?** No
**b) Who is this provider of this service within your local authority?** N/A
**c) Please provide the specification for the contract that is currently in place for this service or outline what the main duties of the service provider are?** N/A
**d) What is the annual cost of the service currently on place?** N/A
**e) When does your contract with your current provider end?** N/A

**6. How many of your direct payment recipients make an assessed financial contribution to their direct payment?**

129 Adults

**7. Please provide the title, name and contact information for the officer responsible for commissioning these services within your local authority**

Karen Attree (karen.attree@wokingham.gov.uk)

**8. Please provide the title and the name of the offer in charge of quality assuring these services mentioned in this FOI**
Karen Attree - Senior Direct Payments Officer

**9. What is the percentage of direct payments within your authority that continue beyond two years and have had both the six week review and at least one annual reconciliation of the direct payment account?**The percentage of customers that go beyond two years and have had both six week review and at least one annual reconciliation of their Direct Payment account can only be estimated at 35%.

**10. How many cases of fraud or misuse have you identified within the last 2 years?**
Nothing to report

**11. Do you process your direct payments in house or do you have someone that provides this service for you?**
In house

**12. What systems do you offer direct payments service users for payroll? Are they inhouse or an external provider, please name the provider if external.**
Pay Packet & Independent Payroll Provider Simon Asbury

**13. Is the processing of your direct payments done inhouse or is this a task provided by an external service provider?**

In house