**WBCIR:16772**

**Please can I find out the following information in relation pay and display parking tickets, broken down by month, from May 2022 to April 2023...**

**1. How many on-street/car park parking tickets (excluding permits) were purchased during this time?**

We have no on street Parking machines within the borough. Off Street Parking tickets purchased during this period is shown below:

|  |  |  |
| --- | --- | --- |
| **Car Park tickets** | |  |
|  |  | **Purchase Count** |
| 2022 | 2022-05 | 81,632.00 |
| 2022-06 | 76,507.00 |
| 2022-07 | 88,908.00 |
| 2022-08 | 100,785.00 |
| 2022-09 | 89,284.00 |
| 2022-10 | 93,906.00 |
| 2022-11 | 92,155.00 |
| 2022-12 | 87,214.00 |
| 2023 | 2023-01 | 89,415.00 |
| 2023-02 | 87,866.00 |
| 2023-03 | 95,662.00 |
| 2023-04 | 88,201.00 |
| **Total** |  | **1,071,535.00** |
|  |  |  |

**2. How many parking tickets were bought using an on-street machine?** None

**3. How many parking tickets were bought using an app/website/phone?**

We have no on-street parking charges in place in the borough. Our off-street parking facilities payment by app/web/phone over this period is shown below:

|  |  |
| --- | --- |
| **Ringo app** | |
| Date | Qty |
| May-22 | 39,496 |
| Jun-22 | 39,414 |
| Jul-22 | 42,937 |
| Aug-22 | 45,490 |
| Sep-22 | 40,793 |
| Oct-22 | 42,809 |
| Nov-22 | 40,884 |
| Dec-22 | 43,377 |
| Jan-23 | 42,728 |
| Feb-23 | 43,919 |
| Mar-23 | 47,120 |
| Apr-23 | 46,428 |
| **Total** | **515,395** |

**4. How many pay and display locations are there without a physical machine?**

All our off-street Pay and Display locations have physical machines in place.

**5. How many pay and display locations are there without the ability to pay in physical cash?**

All machines at all off-street locations offer coin or card payments facilities.

**6. What is the 'convenience fee' charged to drivers for using their phone/app to park?**

We do not charge a convenience fee for using phone/app to park.