**WBCIR:17394**

**1. Please confirm your overall spending on Translation and Interpreting Services, for each of the financial years:**

The spend listed is specific the existing contract  
a) 2020-2021: £18,607.53

b) 2022-2023: £24,212.69

**2. Please provide a breakdown of languages for the last 12 months:**

Arabic, Polish, Romanian, Traditional Chinese, Pashto, BSL (British Sign Language), Kurdish / Kurdish Sorani, Urdu, French, Bengali, Mandarin, Cantonese, Pashtu, Telugu, Tigrinya, Dari, Punjabi, Ukrainian, Kurdish Kurmanji, Kurdish Sorani, Albanian, Arabic (Moroccan/Tunisian/Algerian/Libyan), Afghan Pashtu, Turkish, Sudanese Arabic, Twi, Farsi, Portuguese, Portuguese (Brazilian), Hindi, Lithuanian, Ukranian, Zaghawa (Beri), Russian, Farsi (Persian), Amharic, Chinese Cantonese, Kurdish Badini, Slovak, English, Kurdish Bahdini, Indian Punjabi, Spanish

**3. What languages were your suppliers not able to supply in 2022?**

We are not aware of any specific language that our suppliers have not been able to supply in 2022.

**4. Which external supplier(s) do you currently use to deliver your interpreting and translation services?**

DA Languages Ltd, Language Line Services, 24-7 Language Services Ltd, EB Education Service – Languages, Jane Page Independent Speech and Language Therapist, Prestige Network

**5. Are you able to provide approximate fee / interpreting session for:  
a) In-person/face to face interpreting  
b) Telephone interpreting  
c) Video interpreting**

No this is commercially sensitive information.

**6. If you outsource the provision of interpreting services to an external provider, could you please confirm:**

**a) Whether the provider was contracted via a national framework? If so, which one?**

CCS Language Services RM6141 -[Language Services - CCS (crowncommercial.gov.uk)](https://www.crowncommercial.gov.uk/agreements/RM6141)

**b) When does the current contract expire?**

This information can be found on the public Contracts Register [Contract details (due-north.com)](https://procontract.due-north.com/ContractsRegister/ViewContractDetails?contractId=b738d07c-fe7c-ec11-8110-005056b64545&p=679bb2ba-7898-4a4c-b4e3-c8eb6a07a3dc)

**c) Is there is an exclusivity clause, which would prevent the trust from piloting new cost saving interpreting services during the duration of your contract with your existing provider?**

There is no non-exclusivity clause in the contract.  
**7. From which budget within your organisation are interpreting services funded?**

Various budgets across the Borough  
**8. Where do you advertise your tenders? If you do not do a full tender / which frameworks would you use?**

WBC advertise our opportunities on:

* [ProContract portal](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprocontract.due-north.com%2FOpportunities%2FIndex%3Fp%3D679bb2ba-7898-4a4c-b4e3-c8eb6a07a3dc%26v%3D2&data=05%7C01%7CProcurement%40wokingham.gov.uk%7C1fe8b8def4e14140784e08dab103e385%7C996ee15c0b3e4a6f8e65120a9a51821a%7C0%7C0%7C638016927495447822%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=%2BzZuEEb0yHmU26j4juA1GQ3BeFwJ0sNB%2B8e%2FGWLXSPU%3D&reserved=0)
* [Contracts Finder](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.gov.uk%2Fcontracts-finder&data=05%7C01%7CProcurement%40wokingham.gov.uk%7C1fe8b8def4e14140784e08dab103e385%7C996ee15c0b3e4a6f8e65120a9a51821a%7C0%7C0%7C638016927495447822%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=B1ZKpTYdA9KS1oBowKciWzSRC30HY%2BeY%2BEeVsaYFdPA%3D&reserved=0)
* [Find A Tender Service](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fsupplierregistration.cabinetoffice.gov.uk%2Fsr&data=05%7C01%7CProcurement%40wokingham.gov.uk%7C1fe8b8def4e14140784e08dab103e385%7C996ee15c0b3e4a6f8e65120a9a51821a%7C0%7C0%7C638016927495447822%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Ge0TwZ1dy2EKrE5yRWi7yDeqnbFVYer7AngrfDKnnZg%3D&reserved=0), if the FTS financial thresholds apply

**9. What is the start and end date for either the framework or direct contracts you have with interpreting and translation supplier(s)?**

Please refer to answer to question 6b.

**10. Please provide the name and email of the contract manager for the service**

Please refer to answer to question 6b.

**11. If we would like to engage in conversation with a member of staff in your organisation to discuss the innovation we propose to develop, who would be the most suitable person to approach?**

Please refer to answer to question 6b.