**WBCIR:18335**

**Under the Freedom of Information Act, I would like to request the following information:**

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| **Interpretation and Translation Services** |
| **Question** | **Notes** | **Response:** |
| **What was your overall 23/24 spend for interpretation and translation services?** | *Apr’23 – Mar’24**Spend to include all service formats across all contracts held* |  £ 66,870.92  |
| **What was your overall 22/23 spend for interpretation and translation services?** | *Apr’22 – Mar’23**Spend to include all service formats across all contracts held* |  £86,994.77 |
| **What was your overall 21/22 spend for interpretation and translation services?** | *Apr’21 – Mar’22**Spend to include all service formats across all contracts held* |    £49,908.32 |
| **Please confirm the following details for your provider(s) of interpretation services for each year:** |  | **Response:***Please add additional columns if required* |
| **Provider 1** | **Provider 2** | **Provider 3** | **Provider 4** |
| **Provider name** | *e.g. inhouse / provider name)* | Previously answered on our disclosure log[See answers to previous information requests (wokingham.gov.uk)](https://www.wokingham.gov.uk/council-and-meetings/information-and-data-protection/see-answers-previous-information-requests?keywords=translation&year=2024&month=) |  |   |   |
| **Scope of contract and value of spend where in scope in Apr’23-Mar’24 year**a)   Pre-booked face-to-faceb)   Pre-booked videoc)    Pre-booked telephoned)   On-demand videoe)   On-demand telephonef)     British Sign Languageg)   Interpreters on wheels | *a)*   *Yes/No, If yes £x**b)*   *Yes/No, If yes £x**c)*    *Yes/No, If yes £x**d)*   *Yes/No, If yes £x**e)*   *Yes/No, If yes £x**f)*     *Yes/No, If yes £x**g)*   *Yes/No, If yes £x* | Services used: A, B, E, F |   |   |   |
| **Value of spend against each in-scope service Apr’22-Mar’23 year** |  | Previously answered on our disclosure log[See answers to previous information requests (wokingham.gov.uk)](https://www.wokingham.gov.uk/council-and-meetings/information-and-data-protection/see-answers-previous-information-requests?keywords=translation&year=2024&month=) |   |   |   |
| **Value of spend against each in-scope service Apr’21-Mar’22 year** |  | Previously answered on our disclosure log[See answers to previous information requests (wokingham.gov.uk)](https://www.wokingham.gov.uk/council-and-meetings/information-and-data-protection/see-answers-previous-information-requests?keywords=translation&year=2024&month=) |   |   |   |
| **Current contract start date** | *DD/MM/YYYY* | This information can be found on the public Contracts Register [Contract details (due-north.com)](https://procontract.due-north.com/ContractsRegister/ViewContractDetails?contractId=b738d07c-fe7c-ec11-8110-005056b64545&p=679bb2ba-7898-4a4c-b4e3-c8eb6a07a3dc) |   |   |   |
| **Current contract end date** | *DD/MM/YYYY* | This information can be found on the public Contracts Register [Contract details (due-north.com)](https://procontract.due-north.com/ContractsRegister/ViewContractDetails?contractId=b738d07c-fe7c-ec11-8110-005056b64545&p=679bb2ba-7898-4a4c-b4e3-c8eb6a07a3dc) |   |   |   |
| **Any extension options available under the existing contract** | *e.g. 2 x 12 months* | This information can be found on the public Contracts Register [Contract details (due-north.com)](https://procontract.due-north.com/ContractsRegister/ViewContractDetails?contractId=b738d07c-fe7c-ec11-8110-005056b64545&p=679bb2ba-7898-4a4c-b4e3-c8eb6a07a3dc) |   |   |   |
| **How was this contract awarded?** | *e.g. Tender / direct award* | Mini competition on a Framework |   |   |   |
| **Which procurement framework was used to award this contract?** | *e.g. NHS SBS / ESPO / No framework used* | Previously answered on our disclosure log[See answers to previous information requests (wokingham.gov.uk)](https://www.wokingham.gov.uk/council-and-meetings/information-and-data-protection/see-answers-previous-information-requests?keywords=translation&year=2024&month=) |   |   |   |
| **Have service credits been applied in the last 12 months?** **If yes, what performance failure was this linked to?** | *e.g. Yes - non-fulfilment of BSL* | No |   |   |   |
| **Is there is an exclusivity clause, which would prevent you from piloting additional or complementary interpreting services during the duration of your current contract?** | *Yes/No* | There is no non-exclusivity clause in the contract. |   |   |   |
| **From which budget within your organisation are interpreting services funded?** | *Budget/Department name* |   Various budgets across the Borough |
| **Which staff member/job role is responsible for signing off that budget?** | *e.g. Equality, Diversity & Inclusion Lead* | Various budget holders across the Borough |
| **Which staff member/job role manages the interpretation services contract(s)?** | *e.g. Equality, Diversity & Inclusion Lead* |  Senior Procurement and Contracts Specialist |