WBCIR:18407

Under the Freedom of Information Act, please could I request the following information:

1. From May 1st 2023 to May 1st 2024, how many complaints have been made about private gardens in relation to their maintenance such as high hedges, invasive weeds & severely overgrown shrubs/plants etc or any other complaint relating to overgrown gardens? For each complaint could this be broken down into the following details:

* Date of the complaint
* The main reason cited in the complaint e.g high hedges
* First part of the postcode for the property the complaint was made about - if this isn’t available, the first part of the postcode for the property making the complaint e.g NG1 - this then isn’t specific enough to identify the exact property

***Could you present data in the below format:***

|  |  |  |
| --- | --- | --- |
| **Date** | **Postal Area** | **Main Reason for complaint** |
| 01/05/23 | NG1 | Overgrown hedges  |
| 02/05/23 | NG5 | Invasive weeds  |
| 03/05/23 | NG10 | Overgrowth into garden  |

2. From May 1st 2023 to May 1st 2024, how many private properties have received more than one complaint in relation to the maintenance of their garden such as high hedges, invasive weeds & severely overgrown shrubs/plants etc or any other complaint relating to overgrown gardens? For each property, could this be broken down into the following details:

* First part of the postcode for the property the complaint was made about e.g NG1 - this then isn’t specific enough to identify the exact property
* Total number of complaints about that property (within the given time period - May 1st 2023 - May 1st 2024)

***Could you present data in the below format:***

|  |  |
| --- | --- |
| **Postal Area** | **Total number of complaints about the property** |
| NG1 | 4 |
| NG5 | 6 |
| NG10 | 8 |

If the full request to collect all of the data will exceed the cost limit set out in the FOIA, please only respond with the data for part 1 of the request. 'From May 1st 2023 to May 1st 2024, how many complaints have been made about private gardens in relation to their maintenance such as high hedges, invasive weeds & severely overgrown shrubs/plants etc or any other complaint relating to overgrown gardens? For each complaint could this be broken down into the following details:

* Date of the complaint
* The main reason cited in the complaint e.g high hedges
* First part of the postcode for the property the complaint was made about - if this isn’t available, the first part of the postcode for the property making the complaint e.g NG1 - this then isn’t specific enough to identify the exact property'