

1. Number of garden waste brown bins deployed in years 19-20, 20-21, 21-22, 22-23 and 23-24.

Answer:

Number of garden waste brown bins deployed	
GWC Year	Count
19/20	2476
20/21	4496
21/22	2938
22/23	1581
23/24	1432

2. Number of garden waste brown bins replaced in years 19-20, 20-21, 21-22, 22-23 and 23-24 free of charge to residents.

Answer:

Number of garden waste brown bins replaced - Resident Paid	
GWC Year	Count
20/21	26
21/22	119
22/23	116
23/24	168

3. Number of garden waste brown bins replaced in years 19-20, 20-21, 21-22, 22-23 and 23-24 where residents paid.

Answer:

Number of garden waste brown bins replaced - Free of charge		
GWC Year	Count	Type
20/21	435	Broken
20/21	48	Missing
21/22	770	Broken
21/22	40	Missing
22/23	606	Broken
22/23	57	Missing
23/24	1001	Broken
23/24	49	Missing

4. The webpage Report and pay for a broken or missing bin was changed on 29th November 2024. Before this, it contained some text regarding a brown bin being replaced free of charge if the damage was not caused by the resident, what was this text ?

Answer:

We will replace free of charge any bins that have fallen into the vehicle or been damaged by the crew on collection day and reported by crews. If you believe this to be the case, [contact us](#) , so we can check the crew reports

5. There are two different types of brown bins, when was the switch over to the new style made ?

Answer:

The new bins with vented lids were introduced in September 2024

6. In email correspondence you say the bins meet "British and EU standards", please send details of the "British and EU standards" you are referring to.

Answer:

Product Features of Wokingham BCs 240-litre garden waste bins, procured from IPL

- EN840 Certified.
- GS Mark Certified.
- RAL GZ 951/1 certified.
- EN1501 Compliant.
- 'Over tested' to destruction (Beyond En840/ RAL GZ 951/1 recommendations)
- Reinforced Front Comb, Enabling Exact Locking onto Lifting Equipment.
- Pronounced Peripheral Base.
- Smooth Flowing Surface Features, Low Resistance to Airflow.
- Strengthened Impact Columns.
- Integrated Flex Panels, Absorbing Impact.
- Evo-Lid Design. (Largest Ergonomic handles on the market- Ease of use)

- Corrosion Resistant Axle.
- Solid Rubber Tyres with Steelspring Loaded Locking Pins.
- Large Print Area on Body and Lid.
- Quality Assured Daily.
- Designed to Support All Residents and Waste Collection Operatives.
- Designed with the UK Market in Mind.
- 100% Recyclable at End of Life.