**WBCIR:19226**

**1. How much is the Council's annual spend on Alanis Travel, Home to School transport?**

23/24 financial year Alanis Travel annual spend = £1,611,342.47

**2. What are the terms and conditions of the agreement which Alanis Travel must adhere to ie. regular checks of their vehicles, having a reserve vehicle on hand in case of a flat tyre, providing SEN training for their staff**

There is no reference to a “flat tyre” in the DPS or call-off contract terms and conditions. The DPS agreement requires a business continuity plan as follows:

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Terms and conditions relating to vehicles for taxi-based transport are documented in the relevant Lot specifications. In relation to taxi based vehicles, which are not wheelchair accessible, Lot 1 states:

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In relation to staff training the Lot 1 specification states:

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**3. Is there a proper tender process for the Home to School transport contract?**

Yes – all home to school transport call-off contracts are tendered through a dynamic purchasing system (DPS)

**4. When is the tender up for renewal?**

The DPS can be in place until 23rd February 2029. Call-off contacts tendered under the DPS will have individual contract periods. Individual call-off contracts are generally 11months + 1 year + 1 year.

**5. How many transport companies typically submit bids for the service?**

This depends on the LOT which a contract is tendered under, the route and the requirement of the route. Typically, a home to school transport route, which is taxi based, would receive between 0-8 bids.

**6. What is the composition of the decision-making panel?**

Call-off contracts are awarded on a price only basis. Quality evaluation is undertaken for entry onto the DPS. Two officers undertake separate quality evaluations and then moderate for final scores.

**7. How many parent complaints were received about Alanis Travel in the 2023-2024 school year?**

Two complaints were logged with our corporate complaints team in 2023-2024 school in relation to Alanis Travel.