**WBCIR:19253**

**1. What case management system do you use for children's services?**

 Mosaic

**2. Please provide the name(s), email(s), and telephone number(s) of the individual(s) responsible for the FIS / SEND Local Offer websites within your organisation?**

Name: Vanessa Walters – Family information Service

Email Address: [info.families@wokingham.gov.uk](mailto:info.families@wokingham.gov.uk)

Name: Julia Bedser – SEND Local Offer

Email Address: [localoffer@wokingham.gov.uk](mailto:localoffer@wokingham.gov.uk)

**3. Are your Local Offer pages/FIS site developed in-house or externally?**

Software systems – External

**4. If externally, which providers currently provide your Family Information Services directories and/or SEND Local Offer site?**

Idox – directory

Local Gov Durpal/Zoocha – part of the council’s main website

**5. If external, please confirm the value of the FIS contract and/or Local Offer site detailing implementation cost and ongoing if possible and when it is due for renewal?**

Idox - £22,513.00

Idox - 11 September 2026

Local Gov Durpal/Zoocha – £38,448

Local Gov Durpal/Zoocha – 18 July 2025

**6. If internally, are there any plans for this to be developed by an external supplier?**

N/A

**7. Please provide the name(s), email(s), and telephone number(s) of the individual(s) responsible for Short Breaks provision**

David Green Short Break and Early Help Teams for Children with Disabilities – Manager

Email Address: [david.green@wokingham.gov.uk](mailto:david.green@wokingham.gov.uk)

**8. Do you provide grants or direct payments for Short Breaks provision? If not, are there any plans to provide grants or direct payments in the**

**future?**

We provide Direct Payments

**9. What was the annual spend on Short Breaks provision for the last financial year?**

£1,594,196. This figure represents the 23/24 actuals for Direct Payments, Bridges and Saturday Clubs (the latter two are the in-house Short Break provisions).

**10. Do parents/carers book Short Breaks provision via the council?**

No

**11. If not, do you use an external organisation to provide this service?**

No

**12. Do you use digital solutions to assist with the application, awarding and management of Short Breaks?**

No

**13. If so, who is the provider and when is the contract due to expire?**

**N/A**

**14. Are you considering using digital solutions to manage and oversee your Short Breaks?**

Not Currently

**15. Who oversees the management of personal budgets and direct payments for children/families and what are their contact details? – i.e. name(s), email (s16. Does the LA use 3rd party services and/or digital solutions to assist with the delivery and budget management of CYPs personal budgets, direct payments, e.g. pre-paid cards, eWallet solutions, direct payment support services, digital software?**

Name: Karen Attree

Email Address:  [karen.attree@wokingham.gov.uk](mailto:karen.attree@wokingham.gov.uk)

**17. If yes, what solution is used, who is the provider and when is the contract due to expire?**

WBC uses Prepaid cards from Prepaid Financial Services/EML, the date the contract is due to expire is: 30/09/2025

**18. If no, is this something that you are considering and who in the LA is the person to contact about this and what are their contact details - i.e. name(s), email (s**

N/A

**19. Who is the Director of Children's Services at the council and please provide their title, name and email address?**

Name: Emma Cockerell Director of Children’s Services

Email address: [emma.cockerell@wokingham.gov.uk](mailto:emma.cockerell@wokingham.gov.uk)

**20. Who is the Assistant Director of Children's Services at the council and please provide their title, name and email address?**

Name: Adam Davis Service Director of Children’s Services

Email Address: [adam.davis@wokingham.gov.uk](mailto:adam.davis@wokingham.gov.uk)

Name: Ming Zhang Service Director Education & SEND

Email Address: [ming.zhang@wokingham.gov.uk](mailto:ming.zhang@wokingham.gov.uk)

Name: Estelle Kelleway – Acting Service Director Practice Improvement & Quality

Email Address: [estelle.kelleway@wokingham.gov.uk](mailto:estelle.kelleway@wokingham.gov.uk)

Name: Hayley Rees – Acting Service Director Strategy, Transformation & Commissioning

Email address: [hayley.rees@wokingham.gov.uk](mailto:hayley.rees@wokingham.gov.uk)