**WBCIR:19335**

**I am submitting a freedom of information request about potholes in your authority area, specifically:**

**1. The number of potholes reported in the last 3 years. Please provide the figure for each year (2022, 2023, 2024.)**

The following numbers of customer reports relating to potholes were submitted via the Wokingham Borough “Report a problem” webpage at [Report a problem](https://www.wokingham.gov.uk/roads/report):

2022 1125 reports

2023 2548 reports

2024 1412 reports

**2. The combined width of the potholes in meters for each year, again (2022, 2023, 2024.)**

In Wokingham Borough, the dimensions of potholes are not recorded.

**3. The average time in calendar days it takes to repair the potholes for each year (2022, 2023, 2024.)**

In Wokingham Borough, the target time to repair potholes depends on the risk represented by the road defect. Road defects are classified as “emergency” (2 hour response), “urgent” (24 hour response) and “standard” (28 day response). Accordingly, it is not appropriate to provide an average repair time to cover all categories of road defect. This is explained in more detail in the Wokingham Borough Highways Maintenance Management Plan (HMMP) at:

[Highways Maintenance Management Plan](https://www.wokingham.gov.uk/roads/road-maintenance/highways-maintenance-management-plan)

The risk-based approach to the repair of road defects is explained in Volume 02 “Highway Network Maintenance” of the HMMP.

The table below shows the average time taken to repair different categories of pothole:

|  |  |  |  |
| --- | --- | --- | --- |
| **Designated Response Time** | **Average Time (in Days) to Complete Pothole Repairs in Calendar Year:** | | |
|  | **2022** | **2023** | **2024** |
| 2 Hour - Emergency | 0.31 | 0.10 | 0.07 |
| 24 Hours - Urgent | 1.81 | 1.58 | 1.73 |
| 28 Days - Standard Response | 54.08 | 96.81 | 53.00 |

**4. How much is spent on repairing potholes each year? Again, (2022, 2023, 2024.)**

 In Wokingham Borough, the cost of repairing potholes in the 3 years 2022, 2023 and 2024 is as follows:

2022 £163,875.32

2023 £283,447.78

2024 £274,215.47

**5. Total number of potholes reported to your authority, since you began recording this data.**

The current method of reporting potholes to Wokingham Borough was started on 1 April 2019. From that date until 31 December 2024, 9022 potholes were reported to Wokingham Borough.

**6. How much money has been given to drivers as compensation due to poor road conditions in the past (2022, 2023, 2024.)**   
In respect of claims from drivers made against the council in the calendar year 2022, where vehicle damage was allegedly caused by poor road conditions, a total of £5,524.12 has been paid in compensation.  
  
In respect of claims from drivers made against the council in the calendar year 2023, where vehicle damage was allegedly caused by poor road conditions, a total of £13,849.56 has been paid in compensation.  
  
In respect of claims from drivers made against the council in the calendar year 2024, where vehicle damage was allegedly caused by poor road conditions, a total of £10,044.84 has been paid in compensation.