

1. Can you please provide me with The number of missed bin collections reported to your authority in 2023 and also the number so far in 2024.

Answer:

Below is a table of genuine missed bins reported to the council.

<i>Missed Collections</i>	<i>Apr-23</i>	<i>May-23</i>	<i>Jun-23</i>	<i>Jul-23</i>	<i>Aug-23</i>	<i>Sep-23</i>	<i>Oct-23</i>	<i>Nov-23</i>	<i>Dec-23</i>	<i>Jan-24</i>	<i>Feb-24</i>	<i>Mar-24</i>
Total	248	327	286	185	262	127	247	232	216	282	263	225

<i>Missed Collections</i>	<i>Apr-24</i>	<i>May-24</i>	<i>Jun-24</i>	<i>Jul-24</i>	<i>Aug-24</i>	<i>Sep-24</i>	<i>Oct-24</i>	<i>Nov-24</i>	<i>Dec-24</i>
Total	296	261	230	248	769	589	382	369	287

2. The number of complaints your authority has received regarding bin collections 2023 and also the number so far in 2024.

Answer:

Below is the number of contacts received via our complaints form.

Jan 2023 to Dec 2023 - 297

Jan 2024 to Nov 2024 - 264