

Reasons for Approach

https://live.housingjigsaw.co.uk

You have no scheduled journal entries

Reasons for approach and steps taken

Please choose one of the following reasons for approaching for assistance today

Please select

Detail the reason for approaching for assistance today

Detail any steps which have already been taken to resolve current housing issues PHP

Detail any assistance which would be helpful PHP

Reasons for Approach

https://live.housingjigsaw.co.uk

Have you been homeless before?

☐ Yes

☐ No

[< Previous](#) [Save and continue](#) [Delete form data](#)

Additional Factors

https://live.housingigsaw.co.uk/

Search by name, id or reference

Advanced search

DashboardMy casesTeamsH-CLICNew customer

JournalNotesMeetingsActions

SummaryHouseholdTriageAssessmentPersonalised Housing PlanH-CLICChecklistsDecisionsLettersFlowchart

ScheduleHistory

You have no scheduled journal entries

Additional Factors

Overview of additional factors

Drug/alcohol use?

☐ Yes

☐ No

Care history?

☐ Yes

☐ No

Served in the Armed Forces?

☐ Yes

☐ No

Prison history?

☐ Yes

☐ No

Health Issues?

Additional Factors

https://live.housingigsaw.co.uk/

Health Issues?

☐ Yes

☐ No

Has any member of the household experienced domestic abuse or harrassment?

☐ Yes

☐ No

Residential Status

Please select

Detail current medication and dosage for all household members

Detail any members of the household who are receiving support including the support provider, nature and frequency of the support

PHP

Outcomes

Search by name, id or reference

Dashboard My cases Teams H-CLIC New customer Journal Notes Meetings Actions

Summary Household Triage Assessment Personalised Housing Plan H-CLIC Checklists Decisions Letters Flowchart

Outcomes

Initial triage outcome?

Please select

Referral to Housing Advice Officer

☐ Yes

☐ No

Detail the initial advice provided today

Detail any agencies the customer has been signposted to

You have no scheduled journal entries

Outcomes

Reason to believe homeless or threatened with homelessness within 56 days

< Previous

Save and continue

Delete form data

Browser: Data sharing consents | https://live.housingjigsaw.co.uk

Search by name, id or reference [Advanced search](#)

Dashboard | My cases | Teams | H-CLIC | New customer | Journal | Notes | Meetings | Actions

Summary | Household | Triage | Assessment | Personalised Housing Plan | H-CLIC | Checklists | Decisions | Letters | Flowchart

Schedule | History

You have no scheduled journal entries

Data sharing consents

Data Sharing Consents

GPs
☐ Yes
☐ No

Revenues & Benefits
☐ Yes
☐ No

Landlords
☐ Yes
☐ No

Solicitors
☐ Yes
☐ No

Social Services

Browser: Data sharing consents | https://live.housingjigsaw.co.uk

Social Services
☐ Yes
☐ No

Banks or other financial organisations
☐ Yes
☐ No

Police & Probation services
☐ Yes
☐ No

HM Courts & Tribunals Service
☐ Yes
☐ No

Other local authorities
☐ Yes
☐ No

Support agencies
☐ Yes
☐ No

The Department for Levelling Up, Housing & Communities
☐ Yes
☐ No

Data sharing consent x +

https://live.housingjigsaw.co.uk

Support agencies

☐ Yes

☐ No

The Department for Levelling Up, Housing & Communities

☐ Yes

☐ No

Other agencies you consent to us sharing your data with

Other agencies you do not consent to us sharing your data with

< Previous

Save and continue

Delete form data

Office use + Approach checklist x +

https://live.housingjigsaw.co.uk

Search by name, id or reference

Advanced search

Dashboard My cases Teams H-CLIC New customer

Journal Notes Meetings Actions

Summary Household Triage Assessment Personalised Housing Plan H-CLIC Checklists Decisions Letters Flowchart

Schedule History

You have no scheduled journal entries

Office use + Approach checklist

Office use

Main reason for loss of last settled accommodation or threat of loss of settled home

Please select

Main reason for loss of last settled accommodation (P1E values)

Please select

Secondary reason for loss of last settled accommodation

Please select

If last settled accommodation was an AST, provide reason for loss

Main reason for end of assured shorthold tenancy

Office use - Approach checklist x +

https://live.housingjigsaw.co.uk

m1

Main reason for end of assured shorthold tenancy H-CLIC
Please select

Main reason for loss of social rented tenancy H-CLIC
Please select

Main reason for loss of supported housing H-CLIC
Please select

Checklist - Is customer a private tenant?

Private tenant checklist

- ☐ Tenancy agreement seen?
- ☐ Notice provided?
- ☐ Notice checked for validity?
- ☐ Date of expiry of notice checked?
- ☐ Any rent arrears?

Checklist - Has customer been told to leave by family or friends?

Told to leave by friends or family checklist

- ☐ Notice provided?

Office use - Approach checklist x +

https://live.housingjigsaw.co.uk

m1

Checklist - Has customer been told to leave by family or friends?

Told to leave by friends or family checklist

- ☐ Notice provided?
- ☐ Date of expiry of notice checked?
- ☐ Contact made with evicting family/friends?

Checklist - Is customer an owner-occupier?

Owner-occupier checklist

- ☐ Any mortgage arrears?

Checklist - Does customer have any mental or physical health or substance misuse issues?

Health or substance misuse checklist

- ☐ Evidence of diagnoses seen?
- ☐ Evidence of treatment or medication seen?

Checklist - Is the customer a victim of violence, abuse or harassment?

Office use - Approach checklist x +

https://live.housingjigsaw.co.uk

Checklist - Is the customer a victim of violence, abuse or harassment?

Victim of violence, abuse or harassment checklist

- ☐ Physical abuse?
- ☐ Emotional abuse?
- ☐ Financial abuse?
- ☐ Sexual abuse?
- ☐ Verbal abuse?
- ☐ Stalking/cyberstalking?
- ☐ Is this a hate crime?
- ☐ Police involvement?
- ☐ Referred to support services?

Checklist - General advice

General advice checklist

- ☐ Customer advised about private renting options?

Office use - Approach checklist x +

https://live.housingjigsaw.co.uk

- ☐ Police involvement?
- ☐ Referred to support services?

Checklist - General advice

General advice checklist

- ☐ Customer advised about private renting options?
- ☐ Advised about Housing Benefit?
- ☐ Financial advice considered e.g. money advice?
- ☐ Advised about housing register application?
- ☐ Advised about waiting times for social housing?
- ☐ Advised about mediation services?
- ☐ Advised about Outreach (rough sleepers only)?

< Previous

Save and continue

Delete form data